

CHILDREN'S INTEREST CONTINUUM CLIENT TERMS AND CONDITIONS

Effective Date: 07/13/2026

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These Client Terms and Conditions ("Terms") form a legally binding agreement between you and **CHILDREN'S INTEREST CONTINUUM**, doing business as **Children's Interest Continuum** and, where applicable, **The High Conflict Whisperer** ("Company," "Children's Interest Continuum," "CIC," "we," "us," or "our").

These Terms govern your access to and use of the Children's Interest Continuum website, mobile or desktop applications, client portals, Case Brain™, intelligence engines, Core Workspaces, evidence-management functions, documentation tools, communications features, exports, reports, and all related services, content, and technology we make available (collectively, the "Platform").

Please read these Terms carefully. They contain important information about:

- your continuing ownership and control of your evidence;
- the limited rights you grant us to process your information;
- how artificial intelligence may and may not be used;
- the limitations of automated analysis;
- the difference between legal information and legal advice;
- your responsibility to review all outputs;
- recurring payments and cancellation;
- dispute resolution; and
- limitations of liability.

By creating an account, purchasing a Case License, accepting an invitation to a case, uploading information, clicking an acceptance box, or otherwise accessing or using the Platform, you acknowledge that you have read, understood, and agreed to these Terms and our Privacy Policy.

If you do not agree, do not create an account, purchase a license, upload evidence, or use the Platform.

1. IMPORTANT ROLE OF THE PLATFORM

Children's Interest Continuum is an evidence-governed litigation intelligence and case-organization platform designed to help users collect, structure, connect, review, document, and understand information related to a family law matter.

The Platform may provide tools for:

- evidence organization and indexing;
- document classification and naming;
- text extraction and optical character recognition;
- communication analysis;
- chronology and timeline development;
- financial organization and analysis;
- documentation coaching;
- litigation-calendar support;
- court-order and deadline extraction;
- parenting-time and holiday scheduling;
- public-record source identification;
- case preparation;
- discovery organization;
- draft generation;
- litigation intelligence;
- recommendation, decision, outcome, compliance, bias, judicial, third-party, financial, communication, child-impact, and other forms of evidence-governed analysis;
- collaboration among authorized users; and
- continued documentation following the entry of final orders.

The Platform is intended to assist human users. It does not replace independent judgment, professional investigation, legal representation, forensic accounting, mental-health evaluation, custody evaluation, judicial decision-making, or professional review.

2. NO ATTORNEY-CLIENT RELATIONSHIP

2.1 The Company is not your attorney

Unless you have entered into a separate written legal-services agreement with an independently identified licensed attorney, neither the Company nor the Platform represents you as legal counsel.

Your use of the Platform does not create:

- an attorney-client relationship;
- a fiduciary relationship;

- a therapist-patient relationship;
- a guardian ad litem relationship;
- an expert-client relationship;
- a court-appointed professional relationship; or
- any other professional relationship not established through a separate signed agreement.

2.2 No legal advice

Information, issue identification, analysis, procedural prompts, draft language, suggested questions, statutory references, case-law references, strategic considerations, deadlines, recommendations, and other Platform outputs are provided for informational, organizational, and decision-support purposes.

They are not a substitute for advice from a licensed attorney who has reviewed your complete case, applicable law, local court rules, procedural posture, and jurisdiction-specific requirements.

2.3 Attorney involvement

You are encouraged to consult a licensed attorney before:

- filing any pleading, motion, response, affidavit, exhibit, discovery document, proposed order, or other court document;
- relying on any calculated deadline;
- making a settlement offer;
- responding to discovery;
- disclosing privileged, confidential, medical, financial, or third-party information;
- recording a conversation;
- obtaining or using public records;
- changing parenting conduct based on Platform information;
- alleging misconduct, abuse, fraud, bias, noncompliance, or criminal behavior; or
- taking any action that could affect your rights, your child, another person, or a court proceeding.

3. NO GUARANTEE OF RESULTS

The Platform does not guarantee:

- that a court will accept any document or argument;
- that a judge will rule in your favor;
- that evidence will be admitted;

- that a deadline, statute, rule, case, or procedural requirement has been identified correctly;
- that a behavioral indicator represents a legally established fact;
- that an allegation is true or false;
- that a third-party recommendation is biased or unbiased;
- that a financial issue constitutes dissipation, diversion, concealment, or fraud;
- that any settlement is fair or advisable;
- that a parenting schedule has been interpreted exactly as a court intended;
- that a predicted outcome will occur;
- that a public record is complete, current, or connected to the correct person;
- that a draft is legally sufficient; or
- that use of the Platform will reduce legal fees or improve a legal outcome.

Family law decisions are made by courts and other authorized decision-makers based on law, admissible evidence, credibility determinations, procedure, discretion, and facts that may not be available to the Platform.

4. ELIGIBILITY AND AUTHORITY

You may use the Platform only if:

1. you are at least eighteen years old;
2. you are legally capable of entering into a binding agreement;
3. you are not prohibited from using the Platform under applicable law;
4. the information you provide is accurate;
5. you have lawful authority to upload, store, process, and share the information you submit; and
6. your use does not violate a court order, protective order, confidentiality obligation, discovery restriction, sealing order, privilege, contract, or applicable law.

You may not create an account for another person without lawful authority.

If you act for an organization, law firm, legal-aid organization, professional, or other entity, you represent that you have authority to bind that entity.

5. DEFINITIONS

For these Terms:

“Account Data” means registration information, contact details, billing records, authentication records, preferences, and account-administration information.

“Authorized Collaborator” means a person whom you or another authorized case administrator permits to access some or all of a case, including an attorney, staff member, expert, evaluator, advocate, administrator, or other approved participant.

“Case” means a matter, proceeding, post-judgment matter, or related evidence workspace created or licensed within the Platform.

“Case Content” means all information associated with a Case, including Evidence, notes, timelines, communications, drafts, reports, analyses, metadata, tags, calendars, financial records, and outputs.

“Case License” means the limited-duration right to access and use the Platform for one designated Case under the applicable purchase terms.

“Evidence” means documents, messages, recordings, photographs, videos, financial information, reports, orders, filings, journals, notes, metadata, and other information submitted to the Platform.

“Platform Output” means any summary, classification, timeline, analysis, calculation, recommendation, prompt, alert, draft, report, exhibit package, calendar entry, proposed language, or other material produced through the Platform.

“Personal Data” means information that identifies, relates to, describes, or could reasonably be associated with an individual.

“Sensitive Data” may include children’s information, family information, precise location information, medical information, financial information, legal information, government identifiers, communications, credentials, and other information treated as sensitive under applicable law.

6. YOUR OWNERSHIP AND AUTONOMY OVER EVIDENCE

6.1 You retain ownership

As between you and the Company, you retain all rights you lawfully possess in the Evidence and other original Case Content you submit.

Purchasing or using a Case License does not transfer ownership of your Evidence to the Company.

The Company does not claim ownership of:

- your uploaded documents;

- your photographs or videos;
- your communications;
- your factual entries;
- your financial records;
- your evidence log;
- your original work product;
- your source files; or
- your independently created case materials.

6.2 Your evidence remains under your direction

Subject to lawful restrictions and the access rights of other authorized case participants, you control whether to:

- upload Evidence;
- retain Evidence;
- organize Evidence;
- designate Evidence for analysis;
- share Evidence with an Authorized Collaborator;
- revoke a collaborator's access when permitted;
- export Evidence;
- download Evidence;
- archive Case Content;
- request deletion of eligible data; or
- discontinue use of the Platform.

6.3 No sale of Case Content

We will not sell your Evidence or Case Content.

We will not license your Evidence to data brokers, advertisers, opposing parties, or unrelated third parties for their independent commercial use.

6.4 No unauthorized use against you

We will not intentionally provide your Evidence to an opposing party, adverse attorney, unauthorized third party, or unrelated case participant unless:

- you direct or authorize the disclosure;
- an authorized case administrator lawfully provides access;
- disclosure is necessary to provide a feature you requested;
- disclosure is required by law, subpoena, warrant, court order, or valid legal process;
- disclosure is reasonably necessary to address fraud, security incidents, imminent harm, or abuse of the Platform; or
- another basis described in these Terms or the Privacy Policy applies.

6.5 Limited processing license

To operate the Platform, you grant the Company a limited, nonexclusive, revocable where legally and technically feasible, worldwide license to host, copy, transmit, normalize, extract, classify, index, analyze, display, organize, convert, and otherwise process Case Content solely to:

- provide the Platform;
- perform functions you request;
- maintain security and integrity;
- generate Platform Outputs;
- support Authorized Collaborators;
- troubleshoot errors;
- create exports;
- comply with law; and
- enforce these Terms.

This license does not transfer ownership. It ends when the relevant Case Content is deleted from active systems, except for limited retention in backups, security logs, legal holds, or records we must retain by law.

6.6 Evidence autonomy does not eliminate legal obligations

Your control over Evidence is subject to applicable law. You must not delete, conceal, alter, fabricate, destroy, or manipulate information when doing so would violate:

- a litigation hold;
- discovery obligations;
- a subpoena;
- a preservation notice;
- a court order;
- professional obligations;
- evidentiary rules;
- criminal law; or
- another person's lawful rights.

The Platform must not be used to facilitate spoliation or obstruction.

7. DATA STORAGE, ENCRYPTION, AND CONTROLLED PROCESSING

7.1 Secured backend environment

Case Content is stored in backend infrastructure separate from the publicly accessible presentation layer of the application.

The Platform is designed so that stored Case Content is not publicly accessible through the ordinary public-facing website.

7.2 Encryption

We use technical safeguards intended to protect Case Content, which may include encryption in transit and encryption at rest.

No security system is perfect. We cannot guarantee that unauthorized access, interception, loss, or disclosure will never occur.

The Company must ensure that any statement regarding a specific encryption protocol, key-management system, hosting provider, geographic storage location, or certification accurately reflects the production environment. Any such specific statement should be included in the Privacy Policy or Security Notice only after technical verification.

7.3 Necessary backend access

Although Case Content may remain encrypted while stored, it must be decrypted or otherwise made available within controlled systems when technically necessary to:

- display information to an authorized user;
- extract text;
- perform OCR;
- transcribe audio;
- analyze video frames;
- classify evidence;
- populate timelines or calendars;
- run an authorized intelligence function;
- generate a report or draft;
- search Case Content;
- synchronize authorized data;
- provide technical support with permission;
- investigate a security event; or
- create an export requested by an authorized user.

Such processing does not transfer ownership and does not authorize unrelated use.

7.4 Exports and downloads

When you request an export, the Platform may create a downloadable file containing selected Case Content or Platform Outputs.

Once a file is downloaded:

- it leaves our controlled environment;

- its security depends on your device, browser, email account, cloud drive, storage location, and sharing choices;
- the Company cannot control later copying, forwarding, printing, modification, or disclosure; and
- you are responsible for protecting it.

You should use a secure device, encrypted storage, strong passwords, multifactor authentication, and appropriate access controls when handling exported material.

7.5 No promise of exclusive location

Unless expressly stated in a separate written agreement, we do not promise that all data will be stored in one physical location, one server, or one jurisdiction. Infrastructure providers may maintain redundant systems, backups, logs, or disaster-recovery environments.

8. PRIVACY POLICY

Our Privacy Policy explains:

- categories of Personal Data collected;
- purposes of processing;
- service providers and subprocessors;
- retention practices;
- cookies and analytics;
- security practices;
- user choices;
- state-specific privacy rights;
- international data transfers, if applicable; and
- how to submit privacy requests.

The Privacy Policy is incorporated into these Terms by reference.

If these Terms conflict with the Privacy Policy regarding ownership of your Evidence, the provision that provides the greater protection to your lawful ownership and control will govern, unless prohibited by law.

9. ARTIFICIAL INTELLIGENCE TRANSPARENCY

9.1 AI has a limited supporting role

Children's Interest Continuum is methodology-driven and evidence-governed.

Artificial intelligence may be used as an administrative, processing, summarization, drafting, classification, extraction, conversational, or explanatory tool. AI is not the source of legal authority, judicial authority, or final decision-making.

The Platform's methodology, structured case information, rules, user instructions, evidence relationships, and human review are intended to govern how information is organized and presented.

9.2 AI-enabled functions

Depending on the feature selected, AI or machine-assisted systems may assist with:

- summarizing documents;
- extracting information;
- classifying Evidence;
- recognizing text in images;
- transcribing audio;
- identifying possible connections;
- organizing communications;
- drafting explanatory language;
- suggesting questions;
- generating nonfinal document drafts;
- describing potential evidentiary gaps;
- producing conversational responses;
- improving documentation clarity; or
- converting structured analysis into readable language.

Not every Platform function uses generative AI.

9.3 AI does not decide your case

AI does not:

- determine legal rights;
- issue court orders;
- make binding custody recommendations;
- make binding findings of abuse, bias, fraud, dissipation, noncompliance, or misconduct;
- decide whether evidence is admissible;
- replace judicial discretion;
- replace an attorney's independent judgment;
- replace a qualified financial, medical, psychological, or forensic professional; or
- guarantee factual or legal accuracy.

9.4 AI limitations

AI and machine-assisted systems can:

- misunderstand context;
- misread scanned documents;
- omit information;
- confuse individuals;
- generate inaccurate statements;
- rely on incomplete inputs;
- make an incorrect inference;
- misstate a citation;
- produce outdated information;
- overlook contradictory evidence;
- fail to account for local procedure; or
- generate language that sounds authoritative despite uncertainty.

You must independently review important outputs.

9.5 Human review is required

You are responsible for reviewing all Platform Outputs before relying on, sharing, signing, submitting, or filing them.

Any attorney-ready or court-ready label describes formatting or intended workflow only. It does not mean that an attorney has reviewed the material, that a court will accept it, or that it is legally sufficient.

9.6 Traceability

Where technically supported, the Platform may connect an output to underlying Evidence, source records, citations, or structured case information.

Traceability assists review but does not establish that:

- the source is authentic;
- the source is admissible;
- the interpretation is correct;
- the source is complete;
- the conclusion is legally valid; or
- contrary evidence does not exist.

9.7 No secret automated final decision

The Company will not knowingly use AI to make a final, binding legal determination about your rights or your child's rights.

Platform recommendations are informational and remain subject to human review.

9.8 No training on identifiable Case Content without permission

We will not use identifiable Case Content to train a publicly available general-purpose AI model unless:

1. we provide a clear disclosure;
2. we obtain any consent required by law;
3. the use is consistent with our Privacy Policy; and
4. the use is not prohibited by contract or law.

We may use deidentified, aggregated, statistical, synthetic, or operational information to improve security, performance, reliability, and product functionality, provided that it is not reasonably capable of being linked back to you or your Case.

9.9 Third-party AI providers

Some functions may rely on third-party model, OCR, transcription, infrastructure, or cloud-service providers acting as our service providers or subprocessors.

We will configure and contract with such providers in accordance with our applicable privacy and security obligations. Their processing may be subject to additional technical limitations and contractual terms.

A current list or category description of material subprocessors should be maintained in the Privacy Policy, Security Notice, or subprocessor list.

9.10 AI transparency updates

AI systems, vendors, and use cases may change. We may update our disclosures when we materially change:

- the role of AI;
- the categories of data processed;
- the purposes of processing;
- a material model provider;
- whether data is used for model improvement; or
- the degree of human review.

Where required by law, we will provide notice or obtain consent before a material change applies.

10. EVIDENCE-GOVERNED ANALYSIS

10.1 Indicators are not adjudicated facts

The Platform may identify possible patterns, correlations, discrepancies, missing information, behavioral dynamics, financial concerns, compliance issues, or indicators requiring review.

An indicator is not a finding of fact.

The existence of an indicator does not establish:

- abuse;
- coercive control;
- parental alienation;
- interference;
- fraud;
- dissipation;
- diversion;
- bias;
- false reporting;
- neglect;
- noncompliance;
- malicious intent;
- criminal conduct; or
- a mental-health diagnosis.

10.2 Context matters

Analysis quality depends on the completeness, accuracy, chronology, source quality, and context of the Case Content.

A system analyzing only one party's submissions may not have access to:

- the other party's evidence;
- sealed material;
- complete court records;
- private communications;
- professional notes;
- later developments;
- witness testimony;
- credibility findings; or
- evidence excluded by the court.

10.3 No diagnosis

The Platform is not a diagnostic medical or mental-health tool.

Behavioral terminology is used for organizational, educational, or litigation-support purposes and must not be interpreted as a clinical diagnosis.

10.4 Child Impact Intelligence

Child-impact outputs organize documented factors that may be relevant to a child's experience or best interests. They do not determine a child's psychological condition, establish causation, replace a custody evaluation, or predict a child's future development.

10.5 Bias Intelligence

Bias Intelligence may identify potential indicators of selective evidence use, unsupported assumptions, inconsistent treatment, omissions, or departures from the record.

It does not determine that a person is biased, unethical, professionally negligent, or acting unlawfully.

10.6 Outcome Intelligence

Outcome Intelligence may compare allegations, recommendations, decisions, compliance events, and later outcomes.

An outcome inconsistent with an allegation does not, by itself, prove that the allegation was knowingly false.

10.7 Judicial Intelligence

Judicial Intelligence may organize publicly available rulings, procedural information, and documented decision patterns.

It does not:

- predict how a judge will rule;
 - imply improper conduct;
 - guarantee the accuracy or completeness of a judge-related dataset;
 - account for sealed cases or unpublished decisions; or
 - replace legal analysis of the current case.
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11. PUBLIC RECORDS

The Platform may identify, organize, link to, or analyze publicly available records and record sources.

Public-record information may be incomplete, outdated, misindexed, associated with a person who has a similar name, restricted by law, or subject to terms imposed by the originating source.

You are responsible for:

- verifying identity;
- confirming record accuracy;
- complying with source restrictions;
- respecting permissible-use requirements;
- avoiding unlawful harassment or surveillance; and
- obtaining professional advice before relying on a record.

The Platform is not a consumer-reporting agency and may not be used to obtain or prepare a consumer report for employment, housing, credit, insurance, or another purpose regulated by the Fair Credit Reporting Act unless expressly authorized in writing.

12. COURT ORDERS, CALENDARS, AND DEADLINES

12.1 Automated extraction

The Platform may extract or calculate:

- hearing dates;
- filing deadlines;
- response dates;
- reconsideration deadlines;
- appeal deadlines;
- parenting schedules;
- holidays;
- exchanges;
- vacation-election deadlines;
- support dates;
- reimbursement dates; and
- other obligations.

12.2 User verification required

You must verify every date against:

- the signed and file-stamped order;
- applicable statutes;
- procedural rules;
- local court rules;
- docket entries;
- service dates;
- holiday rules;
- clerk instructions; and
- advice from licensed counsel.

12.3 No reliance on reminders alone

Notifications and reminders are convenience features. They may fail because of:

- incorrect source data;
- device settings;
- blocked email;
- time-zone differences;
- technical interruption;
- an amended order;
- local-rule variation;
- service-date issues; or
- user configuration.

You remain responsible for monitoring all deadlines and obligations.

13. DOCUMENTATION COACHING

Documentation Intelligence and related coaching tools may suggest ways to improve clarity, chronology, objectivity, completeness, specificity, or evidentiary usefulness.

You must not use these tools to:

- fabricate facts;
- change what occurred;
- exaggerate conduct;
- remove material context;
- create a misleading record;
- impersonate another person;
- manufacture contemporaneous documentation after the fact without identifying when it was created; or
- coach a child or witness to provide false or misleading information.

The Company may preserve version history or metadata to support integrity, security, and audit functions.

14. DRAFTS, FILINGS, DISCOVERY, AND EXHIBITS

14.1 Draft status

Unless expressly marked otherwise following authorized publication, all generated materials are drafts.

14.2 No automatic filing

The Platform does not file documents with a court unless a separate, expressly identified electronic-filing function is provided and you separately authorize the filing.

14.3 Review requirements

Before using a document, you must verify:

- names;
- case number;
- court;
- jurisdiction;
- dates;
- factual allegations;
- requested relief;
- citations;
- quotations;
- exhibit references;
- signatures;
- service requirements;
- page limits;
- formatting;
- confidentiality and redaction requirements;
- filing fees; and
- local procedural rules.

14.4 Discovery obligations

You remain responsible for complete, truthful, timely, and legally compliant discovery responses.

The Platform does not determine privilege, work-product protection, responsiveness, proportionality, confidentiality, or whether disclosure is legally required.

14.5 Evidence integrity

You must preserve original source files when authenticity, metadata, chain of custody, or admissibility may matter.

A normalized filename, screenshot, transcript, summary, exhibit image, or converted file should not be treated as a substitute for the original unless permitted by applicable law.

15. CASE CHAMBERS AND COLLABORATION

15.1 Collaborative workspace

Case Chambers™ may allow clients, attorneys, Company administrators, and other Authorized Collaborators to:

- communicate;
- exchange notes;
- share drafts;
- assign reviews;
- comment on documents;
- refine work product; and
- publish or finalize approved material.

15.2 Draft and publication controls

A draft placed in Case Chambers is not final merely because it is visible to a collaborator.

Where publication controls are available, only an authorized user may designate a document as approved, published, or final.

15.3 No automatic privilege

Use of Case Chambers does not automatically create attorney-client privilege, work-product protection, therapist-patient privilege, or another privilege.

Privilege depends on the participants, purpose, content, legal relationship, jurisdiction, and manner of disclosure.

Adding a third party may waive or limit privilege.

15.4 Authorized access

A Case administrator may grant different access levels to different users. Those permissions may allow certain collaborators to view, upload, comment, edit, export, or manage Case Content.

You are responsible for confirming the identity and appropriate access of each person you invite.

15.5 Company administrators

Authorized Company personnel may access limited Case information when reasonably necessary to:

- provide requested support;
- address an error;
- investigate misuse;

- maintain security;
- facilitate an approved validation or onboarding process;
- comply with law; or
- perform another function disclosed to you.

Such access should be role-limited, logged where feasible, and subject to confidentiality obligations.

16. ACCOUNT SECURITY

You are responsible for:

- maintaining accurate account information;
- safeguarding login credentials;
- using a strong and unique password;
- enabling multifactor authentication where available;
- restricting device access;
- logging out of shared devices;
- reviewing collaborator access;
- immediately reporting suspicious activity; and
- keeping recovery information current.

You must not share one user account among multiple people unless the Platform expressly permits it.

You are responsible for activity conducted through your account unless caused by our breach of these Terms or applicable law.

17. USER RESPONSIBILITIES

You agree to:

- provide truthful and accurate information;
- distinguish fact from belief, opinion, inference, and allegation;
- identify altered, annotated, translated, or reconstructed evidence;
- preserve original files when appropriate;
- comply with court orders and applicable law;
- respect third-party privacy;
- use lawful methods to obtain evidence;
- review all outputs;

- correct known inaccuracies;
 - avoid misleading use of Platform reports;
 - avoid presenting automated output as an independent expert opinion; and
 - use the Platform in good faith.
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18. PROHIBITED CONDUCT

You may not use the Platform to:

1. upload information you have no right to possess, use, or disclose;
2. violate wiretap, recording, surveillance, interception, privacy, or computer-access laws;
3. harass, threaten, stalk, intimidate, exploit, or endanger another person;
4. publish a child's sensitive information unlawfully;
5. fabricate, falsify, alter, or destroy evidence;
6. impersonate another person;
7. make knowingly false allegations;
8. circumvent a protective order or access restriction;
9. gain unauthorized access to another account or Case;
10. introduce malware or malicious code;
11. scrape, reverse engineer, copy, or exploit the Platform except as permitted by law;
12. use Platform content to build a competing product;
13. overload or disrupt infrastructure;
14. test security without written authorization;
15. use automated outputs as a substitute for professional review in a high-stakes decision;
16. represent a Platform Output as a judicial finding or expert opinion when it is not;
17. train an external model on Platform Outputs or proprietary methodology for commercial replication;
18. violate sanctions, export controls, or applicable law; or
19. assist another person in doing any of the above.

We may suspend access when we reasonably believe conduct threatens a person, child, case, system, legal process, or the integrity of the Platform.

19. CHILDREN'S INFORMATION

Family law matters may involve information about minors.

You represent that you have a lawful basis to submit information about a child and that your submission does not violate a court order, custody order, confidentiality restriction, or law.

You must avoid uploading unnecessary information about children.

Do not upload a child's Social Security number, account credentials, intimate image, or other highly sensitive information unless necessary, lawful, and expressly supported by the Platform.

The Platform is not directed to children under thirteen, and children may not create accounts unless the Company has implemented a separate legally compliant child-user service and obtained required authorization.

If you believe a child's information was submitted unlawfully, contact **[PRIVACY EMAIL]**.

20. THIRD-PARTY RIGHTS AND CONFIDENTIAL INFORMATION

Case Content may include information belonging to:

- another parent;
- a child;
- a witness;
- an attorney;
- a court;
- a school;
- a medical provider;
- a therapist;
- an employer;
- a financial institution;
- a guardian ad litem;
- CPS or another agency;
- an evaluator; or
- another third party.

Your ownership or possession of a file does not necessarily mean that you own every right in its contents.

You are responsible for determining whether your upload, processing, use, and disclosure are lawful.

21. CASE LICENSE AND ACCESS RIGHTS

21.1 License grant

Subject to payment and compliance with these Terms, the Company grants you a limited, personal, nonexclusive, nontransferable, revocable right to use the Platform for the designated Case during the applicable license term.

21.2 One Case

Unless the purchase description states otherwise, each Case License applies to one family law matter and its directly related post-judgment activity.

A separate or unrelated matter may require an additional license.

21.3 No feature ownership

A Case License provides access to the Platform. It does not transfer ownership of:

- software;
- source code;
- methodology;
- workflow design;
- classifications;
- behavioral models;
- system prompts;
- taxonomies;
- proprietary templates;
- interface design;
- intelligence architecture; or
- Company intellectual property.

21.4 Authorized collaborators

A Case License may permit access by approved collaborators subject to role restrictions, technical limits, and these Terms.

The Company may impose reasonable limits to prevent account sharing, misuse, unauthorized disclosure, excessive resource use, or security risks.

22. FEES, INSTALLMENT PAYMENTS, AND RECURRING BILLING

22.1 Case License price

The price, payment schedule, term, and included services are displayed at checkout or in a separate order form.

For the current client offering, the purchase may consist of **twelve monthly installments of \$299**, subject to the terms shown at checkout.

22.2 Total commitment

A monthly installment arrangement does not necessarily create a month-to-month cancellable subscription.

Unless expressly stated otherwise at checkout, purchasing a twelve-month Case License creates a commitment to pay all twelve installments.

The installment structure divides the Case License fee into scheduled payments; it does not convert the license into twelve independently cancellable monthly purchases.

22.3 Authorization

You authorize the Company and its payment processor to charge the payment method on file for:

- the initial payment;
- each scheduled installment;
- applicable taxes;
- approved add-ons;
- past-due balances; and
- other charges you expressly authorize.

22.4 Payment processor

Payments may be processed by Square or another identified provider.

The payment processor may collect and process payment-card and billing information under its own terms and privacy policy.

The Company does not necessarily receive or store your complete card number.

22.5 Failed payments

If a payment fails, we may:

- retry the payment;
- notify you;
- request an updated payment method;
- restrict certain functions;
- suspend access;
- prevent new uploads or processing;
- preserve the Case in a limited-access state; or
- terminate the license after required notice.

We will not intentionally destroy your Evidence solely because a payment failed without providing the notice and export opportunity required by these Terms and applicable law.

22.6 Taxes

Prices may exclude taxes. You are responsible for applicable sales, use, transaction, or similar taxes, except taxes based on the Company's income.

22.7 No contingent fee

Fees are charged for Platform access and are not contingent on the result of your case.

23. CANCELLATION, REFUNDS, AND ACCESS AFTER CANCELLATION

23.1 Cancellation request

You may request cancellation through **emailing childrensinterestcontinuum@gmail.com**.

Cancellation stops future renewal only when the applicable purchase terms provide for renewal. It does not automatically eliminate unpaid installments already committed under a fixed-term Case License.

23.2 Refund policy

Except where required by law or expressly stated in a written refund policy, payments are nonrefundable once charged.

Any refund, satisfaction guarantee, trial, or cancellation right offered on the website must be stated clearly and consistently at checkout.

23.3 Evidence export following termination

Following expiration or termination, we will provide a reasonable period of at least **[30/60/90] days** for an authorized user to export eligible Case Content, unless:

- access must be restricted for security;
- a court order prohibits access;
- the account is connected to unlawful activity;
- preserving access would create material risk;
- another authorized case owner controls the Case; or
- law requires a different procedure.

23.4 Read-only access

We may place an expired or suspended Case into read-only mode during an export or grace period.

23.5 Continued retention

After the export period, we may delete or deidentify Case Content in accordance with the Privacy Policy, retention schedule, backup cycle, legal obligations, and litigation holds.

24. DATA EXPORT, PORTABILITY, AND DELETION

24.1 Export rights

Subject to lawful access restrictions, you may request export of your Evidence and eligible Case Content in formats reasonably supported by the Platform.

Exports may include:

- original uploaded files;
- normalized files;
- evidence indexes;
- timelines;
- documentation logs;
- reports;
- financial summaries;
- calendar records;
- drafts;
- audit information available to you; and
- other supported data.

Certain proprietary software components, internal scoring logic, system prompts, security information, model weights, or Company intellectual property are not included in exports.

24.2 Shared cases

If multiple users have rights in a Case, one user's deletion request may not require deletion of data that another user is independently entitled or legally required to retain.

24.3 Deletion requests

You may request deletion of eligible Personal Data and Case Content.

We may retain information when reasonably necessary to:

- comply with law;
- exercise or defend legal claims;
- preserve billing and tax records;
- investigate fraud or security events;
- enforce agreements;
- comply with litigation holds;

- protect users or children;
- maintain audit integrity;
- preserve information another authorized user has a right to retain; or
- complete backup rotation.

24.4 Backup deletion

Deleted data may remain temporarily in encrypted or access-restricted backups until the ordinary backup cycle overwrites it.

Backup copies will not be restored for ordinary business use except for disaster recovery, security response, or legal compliance.

25. DATA RETENTION

The Company will maintain a documented retention schedule appropriate to the sensitivity and legal context of Case Content.

Retention periods may depend on:

- active license status;
- account status;
- user instructions;
- legal holds;
- security requirements;
- tax and billing obligations;
- the rights of other collaborators;
- backup schedules;
- applicable statutes; and
- post-judgment continuity services.

The specific retention periods should be disclosed in the Privacy Policy or Data Retention Notice.

26. SECURITY INCIDENTS

If we determine that a security incident involving Personal Data requires notice under applicable law, we will provide notice in the manner and time required by law.

Notice may include:

- the nature of the incident;
- categories of information involved;
- actions taken;
- recommended protective steps;
- contact information; and
- legally required disclosures.

You must promptly notify us at **childrensinterestcontinuum@gmail.com** if you believe:

- your account was compromised;
 - an unauthorized person accessed a Case;
 - Evidence was improperly disclosed;
 - credentials were stolen;
 - a collaborator has inappropriate access; or
 - a downloaded export was lost.
-

27. SERVICE PROVIDERS AND SUBPROCESSORS

We may use service providers for:

- cloud hosting;
- encrypted storage;
- database services;
- authentication;
- payment processing;
- email delivery;
- OCR;
- transcription;
- AI processing;
- error monitoring;
- analytics;
- customer support;
- document generation; and
- security.

Service providers receive only the access reasonably necessary for their contracted function and are subject to contractual obligations appropriate to their role.

A list or category description of material subprocessors should be made available at **[URL]**.

28. ELECTRONIC COMMUNICATIONS AND CONSENT

You consent to receive electronic communications concerning:

- account creation;
- security;
- verification;
- Case activity;
- collaboration requests;
- assigned reviews;
- payment receipts;
- payment failures;
- license status;
- deadlines and reminders;
- policy changes; and
- customer support.

You may opt out of marketing communications, but not essential transactional or security communications while your account remains active.

Electronic notices satisfy legal writing requirements to the extent permitted by law.

29. INTELLECTUAL PROPERTY

The Company and its licensors own all rights in the Platform, including:

- software;
- interfaces;
- databases;
- architecture;
- workflows;
- methodology;
- taxonomies;
- scoring structures;
- system prompts;
- analysis frameworks;
- graphics;
- branding;
- reports and report structures;
- documentation;
- trademarks;
- service marks; and
- proprietary terminology.

This may include:

- Children's Interest Continuum;
- The Paper Trail™;
- The Pattern Beneath™;
- The Case Compass™;
- The Return Within™;
- Case Brain™;
- Case Chambers™;
- Master Timeline™;
- Financial Storyline™;
- Litigation Calendar™;
- Quick Capture™; and
- the Platform's named intelligence engines.

You may use Platform Outputs for your personal Case, subject to these Terms.

You may not resell, commercially redistribute, publish as your own proprietary methodology, reverse engineer, or create a competing product from Company intellectual property.

30. USER FEEDBACK

You may provide ideas, feedback, error reports, or feature suggestions.

You grant the Company permission to use feedback to improve the Platform without compensation or attribution.

This does not grant us ownership of your Evidence or permit us to publish identifiable Case Content.

Testimonials, case studies, screenshots, quotes, or public references to your Case require separate permission unless already public and lawfully used.

31. Early Access, Tester, and Product Evaluation Program

From time to time, Children's Interest Continuum may provide certain users with complimentary access, discounted access, early access, beta access, or other promotional access to the Platform as part of a tester, evaluation, founding user, or early access program ("Early Access Program").

If you are participating in an Early Access Program, you acknowledge and agree that your access may be provided in exchange for your reasonable participation in testing, evaluation, and feedback regarding the Platform.

As an Early Access Program participant:

- You may be asked to provide feedback regarding Platform functionality, usability, performance, workflows, features, and potential improvements.
- Feedback you provide may be used by Children's Interest Continuum to improve, test, develop, and refine the Platform, including its features, workflows, user experience, reliability, and performance.
- Providing feedback does not transfer ownership of your Evidence, Case Content, personal information, or any materials you submit to the Platform.
- You are not required to provide unnecessary confidential, sensitive, or case-related information solely for the purpose of providing product feedback.
- If you choose to provide information related to your Case or use real Case Content while testing a feature, you represent that you have the lawful authority to submit, process, and use that information.
- Early Access Program features may be incomplete, modified, limited, unavailable, or changed before or after general release.
- Early Access Program participants understand that certain features may contain errors or require additional refinement.
- Complimentary or discounted access provided through an Early Access Program does not create a permanent right to free access, a lifetime license, ownership interest, or entitlement to future pricing or features.
- Children's Interest Continuum may modify, suspend, or discontinue Early Access Program participation at any time.
- Participation in an Early Access Program does not guarantee continued access, specific functionality, pricing, case outcomes, or any particular benefit.

Feedback and Product Improvement

By providing feedback, suggestions, bug reports, feature requests, or evaluations, you grant Children's Interest Continuum permission to use that feedback to improve the Platform. Such use does not include selling, publishing, or disclosing your identifiable Case Content or Evidence without appropriate authorization.

Confidentiality of Early Access Features

If you receive access to non-public features, you agree not to publicly disclose, distribute, publish, or share confidential information about unreleased Platform functionality, including screenshots, workflows, features, or materials unless authorized by Children's Interest Continuum.

Participation in an Early Access Program does not create an employment relationship, partnership, agency relationship, attorney-client relationship, consulting relationship, or any other professional relationship between you and Children's Interest Continuum.

32. THIRD-PARTY SERVICES AND LINKS

The Platform may connect to or reference:

- court websites;
- public-record sources;
- CourtListener or other legal databases;
- cloud-storage services;
- payment processors;
- email services;
- calendar services;
- video, OCR, or transcription providers;
- external legal resources; or
- third-party applications.

We do not control and are not responsible for third-party availability, accuracy, security, terms, or privacy practices.

Your use of third-party services may be governed by separate agreements.

33. PLATFORM AVAILABILITY AND CHANGES

We may modify, update, suspend, replace, or discontinue Platform functions to:

- improve performance;
- address legal requirements;
- strengthen security;
- correct errors;
- manage provider changes;
- reduce risk;
- improve methodology; or
- develop the service.

We will use reasonable efforts to avoid materially reducing the core functionality of an active paid Case License without notice.

We do not guarantee uninterrupted access.

Maintenance, outages, provider failures, internet conditions, emergencies, and security events may temporarily affect availability.

34. FAIR USE AND RESOURCE PROTECTION

Although the Company may not gate ordinary Platform features by plan, reasonable technical and fair-use protections may apply to:

- storage;
- upload size;
- video duration;
- OCR pages;
- transcription minutes;
- processing frequency;
- repeated analysis;
- export volume;
- automated requests;
- collaborator activity; and
- abusive or unusually resource-intensive use.

If usage materially exceeds ordinary personal case use, we may contact you to address the issue, establish a reasonable accommodation, or restrict abusive processing.

We will not use fair-use limits to secretly remove a core function represented as included in your Case License.

35. SUSPENSION AND TERMINATION

We may suspend or terminate access if:

- you materially breach these Terms;
- payment remains overdue;
- your use threatens security;
- you use the Platform unlawfully;
- your conduct risks harm to a child or another person;
- you attempt unauthorized access;
- you misuse Platform Outputs;
- you infringe intellectual property;
- we are required to do so by law; or
- continued service creates unacceptable legal or operational risk.

When reasonably possible, we will provide notice and an opportunity to cure.

Immediate action may be taken where necessary to protect people, evidence, systems, or legal process.

36. PRESERVATION REQUESTS AND LEGAL PROCESS

We may preserve or disclose information in response to:

- a valid subpoena;
- court order;
- search warrant;
- preservation request;
- regulatory demand;
- emergency involving imminent harm; or
- another lawful process.

Where legally permitted, we may notify the affected user before disclosure.

We may object to requests that are facially invalid, overbroad, or inconsistent with applicable law, but we do not guarantee that we will challenge any request.

37. CONFIDENTIALITY

The Company will treat nonpublic Case Content as confidential and will not disclose it except as permitted by these Terms, the Privacy Policy, your instructions, or law.

You acknowledge that confidentiality can be affected by:

- collaborator access;
- exports;
- screenshots;
- forwarded emails;
- shared devices;
- third-party integrations;
- court filings;
- public proceedings;
- waiver of privilege;
- security incidents; or
- legal process.

You are responsible for deciding what to disclose to collaborators and courts.

38. DISCLAIMER OF WARRANTIES

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE PLATFORM IS PROVIDED “AS IS” AND “AS AVAILABLE.”

THE COMPANY DISCLAIMS ALL EXPRESS OR IMPLIED WARRANTIES, INCLUDING WARRANTIES OF:

- MERCHANTABILITY;
- FITNESS FOR A PARTICULAR PURPOSE;
- TITLE;
- NON-INFRINGEMENT;
- ACCURACY;
- COMPLETENESS;
- RELIABILITY;
- AVAILABILITY;
- SECURITY;
- LEGAL SUFFICIENCY;
- ADMISSIBILITY;
- OUTCOME; AND
- ERROR-FREE OPERATION.

WE DO NOT WARRANT THAT THE PLATFORM WILL IDENTIFY EVERY RELEVANT FACT, ISSUE, DEADLINE, RECORD, PATTERN, RISK, ASSET, AUTHORITY, ARGUMENT, OR PROCEDURAL REQUIREMENT.

Some jurisdictions do not allow certain disclaimers, so some exclusions may not apply to you.

39. LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE COMPANY AND ITS OWNERS, OFFICERS, EMPLOYEES, CONTRACTORS, LICENSORS, AND SERVICE PROVIDERS WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, INCLUDING:

- LOSS OF A CASE;
- ADVERSE COURT ORDERS;
- LOST EVIDENCE;

- MISSED DEADLINES;
- LOST PROFITS;
- LOSS OF REPUTATION;
- EMOTIONAL DISTRESS;
- FAMILY-CONFLICT CONSEQUENCES;
- LOSS OF PARENTING TIME;
- DISCLOSURE CAUSED BY A USER;
- RELIANCE ON AN OUTPUT;
- THIRD-PARTY CONDUCT; OR
- LOSS OF DATA OUTSIDE OUR CONTROL.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, OUR TOTAL LIABILITY ARISING FROM OR RELATING TO THE PLATFORM WILL NOT EXCEED THE GREATER OF:

1. THE AMOUNT YOU PAID TO THE COMPANY FOR THE APPLICABLE CASE LICENSE DURING THE TWELVE MONTHS BEFORE THE EVENT GIVING RISE TO THE CLAIM; OR
2. [DOLLAR FLOOR SELECTED BY COUNSEL].

This limitation does not apply where prohibited by law and may not apply to liability that cannot legally be limited, such as certain intentional misconduct, gross negligence, statutory privacy violations, or personal injury.

40. INDEMNIFICATION

To the extent permitted by law, you agree to defend, indemnify, and hold harmless the Company and its personnel from third-party claims arising from:

- Case Content you unlawfully submit;
- your violation of another person's rights;
- your unlawful recording or surveillance;
- your misuse of Platform Outputs;
- your breach of these Terms;
- your fabrication, alteration, or destruction of evidence;
- your unauthorized disclosure of confidential information;
- your violation of law; or
- conduct through your account.

This obligation does not apply to the extent a claim results from the Company's own unlawful conduct.

41. CONSUMER RIGHTS

Nothing in these Terms waives a nonwaivable consumer right.

Depending on your location, you may have rights concerning:

- access;
- correction;
- deletion;
- portability;
- consent withdrawal;
- targeted advertising;
- sale or sharing of Personal Data;
- profiling;
- automated decision-making;
- subscription cancellation;
- warranty protections; or
- statutory remedies.

Submit privacy requests to **[PRIVACY EMAIL OR PORTAL]**.

We may verify your identity before completing a request.

42. DISPUTE RESOLUTION

COUNSEL MUST SELECT AND CUSTOMIZE ONE OF THE FOLLOWING APPROACHES BEFORE PUBLICATION. DO NOT PUBLISH BOTH AS OPERATIVE TERMS.

Option A: Court proceedings

Any dispute arising from these Terms or the Platform will be governed by the laws of **TN**, without regard to conflict-of-laws rules.

The parties consent to the exclusive jurisdiction of the state and federal courts located in **Davidson, County TN**, except that a consumer may bring a claim in another forum when required by applicable law.

Option B: Individual arbitration

Before filing a formal claim, the complaining party must send written notice describing the dispute and requested relief to **510 Gay St. 1016 Nashville Tn. 37219**. The parties will attempt in good faith to resolve the dispute for at least thirty days.

Unresolved disputes will be resolved through binding individual arbitration administered by **JAMS** under its applicable consumer rules.

Arbitration will occur in **Tennessee**, remotely, or in another location required by consumer law.

The arbitrator may award any individual remedy available in court.

Neither party will pursue a claim as a class, collective, or representative action, except where such waiver is unenforceable.

Either party may bring an eligible individual claim in small claims court.

Nothing prevents either party from seeking temporary injunctive relief for unauthorized access, misuse of Evidence, or intellectual-property infringement.

A lawyer should separately review arbitration, class-waiver, opt-out, cost-allocation, and mass-arbitration language.

43. GOVERNING LAW

These Terms are governed by the laws of **Tennessee** except where the law of the consumer's jurisdiction must apply.

The United Nations Convention on Contracts for the International Sale of Goods does not apply.

44. CHANGES TO THESE TERMS

We may update these Terms to reflect:

- legal changes;
- Platform changes;
- security practices;
- provider changes;
- AI use changes;
- pricing or licensing changes; or
- operational needs.

We will post the updated Terms and revise the "Last Updated" date.

For material changes, we will provide notice through the Platform, email, or another reasonable method.

Where required by law, we will obtain affirmative consent before materially expanded processing applies.

Changes do not retroactively authorize us to use Evidence in a materially different manner without any consent required by law.

45. ASSIGNMENT

You may not transfer your account or these Terms without our written permission.

We may assign these Terms in connection with a merger, acquisition, financing, reorganization, sale of assets, or transfer of the Platform, provided that the successor remains bound by applicable privacy and contractual obligations.

If ownership of the Company changes, your Evidence remains subject to the rights and restrictions described in these Terms and the Privacy Policy unless a lawful and properly disclosed change is made.

46. SURVIVAL

Provisions concerning ownership, confidentiality, payment obligations, intellectual property, disclaimers, liability, dispute resolution, indemnification, legal process, and other provisions that by their nature should survive will remain effective after termination.

47. SEVERABILITY

If a provision is held unenforceable, it will be modified to the minimum extent necessary, and the remaining provisions will remain effective.

48. NO WAIVER

Failure to enforce a provision is not a waiver of the right to enforce it later.

49. ENTIRE AGREEMENT

These Terms, the Privacy Policy, the applicable checkout terms, any Data Processing Addendum, and any separately signed order form constitute the entire agreement concerning your use of the Platform.

A separate attorney-client agreement, professional-services agreement, or Founding Membership agreement remains governed by its own terms.

50. ORDER OF PRECEDENCE

If documents conflict, the following order applies unless a document expressly states otherwise:

1. a separately signed negotiated agreement;
2. a Data Processing Addendum for the specific processing issue;
3. checkout or order-form terms for price and license duration;
4. these Terms;
5. the Privacy Policy; and
6. general website content.

Marketing language does not override these Terms.

51. CONTACT INFORMATION

Legal entity: Children's Interest Continuum

Doing business as: Children's Interest Continuum

Mailing address: 510 Gay St. #1016 Nashville Tn 37219

General support: childrensinterestcontinuum@gmail.com

Privacy requests: childrensinterestcontinuum@gmail.com

Security reports: childrensinterestcontinuum@gmail.com

Legal notices: ashleyt.murphy@outlook.com, 510 Gay St. 1016 Nashville Tn 37219

Telephone: 629-204-4820

52. CLIENT ACKNOWLEDGMENTS

By accepting these Terms, you specifically acknowledge that:

1. you maintain ownership of the Evidence you lawfully submit;

2. you direct how your Evidence is uploaded, shared, exported, and used within available controls;
 3. the Company receives only the limited processing rights necessary to operate the Platform;
 4. stored Evidence may be encrypted but must be processed within controlled systems for requested functions;
 5. downloaded exports leave the Company's controlled environment;
 6. AI may assist with administrative and language tasks but does not decide your case;
 7. AI and automated outputs can be incomplete or wrong;
 8. Platform analysis identifies indicators and does not establish adjudicated facts;
 9. the Platform does not provide legal representation;
 10. all drafts, citations, deadlines, calculations, and recommendations require human verification;
 11. no legal outcome is guaranteed;
 12. you are responsible for lawful collection and submission of Evidence;
 13. a twelve-installment Case License may remain a fixed twelve-month financial commitment even though payments are charged monthly;
 14. collaboration may affect confidentiality or privilege;
 15. you must protect exported files and account credentials; and
 16. you have reviewed the Privacy Policy.
-

OPTIONAL SEPARATE EXPRESS CONSENTS

The following should appear as separate unchecked boxes where required or advisable:

AI Processing Consent

"I understand that selected Platform features may use artificial intelligence or machine-assisted processing to extract, classify, summarize, organize, or draft information from Case Content. I understand that AI outputs require human review and do not constitute legal advice or final decisions."

Sensitive Data Processing Consent

"I authorize the Platform to process the sensitive family, legal, financial, medical, and child-related information I choose to submit for the purpose of providing the features I request, subject to the Privacy Policy and my available controls."

Recurring Payment Authorization

"I authorize [COMPANY NAME] and its payment processor to charge my selected payment method according to the Case License installment schedule presented at checkout."

Fixed-Term Commitment Acknowledgment

"I understand that the Case License is a twelve-month purchase payable in installments and is not a month-to-month license unless the checkout terms expressly state otherwise."

Electronic Communications Consent

"I consent to receive electronic transactional, security, billing, deadline, and account communications relating to the Platform."

Terms Acceptance

"I have read and agree to the Client Terms and Conditions and Privacy Policy."